



from  
**Southern  
Water** 

in partnership with  
**CAPPAGH**  
  
**BROWNE**  


 Our ref  
PRN 785112  
 Date  
21 March 2025  
 Tel  
0330 303 0368

Hello,

## We're tackling the groundwater flooding issues in your area

We've made significant progress in reducing how much groundwater enters the sewer network in St Mary Bourne and the wider area.

### Come and meet the team

We'd like to meet you to explain how we've approached this challenge and what benefits our work is providing.

We're holding a community drop-in evening at the end of March and you're welcome to come along and meet us.

Date: Monday 31 March 2025

Time: 7.30pm – 9pm

Location: St Mary Bourne Village Centre, Bourne Mdw, Andover SP11 6BE

### What will the evening involve?

We'll give a short presentation about our work, followed by a chance to browse information about the project. Members of the project team will be available to answer questions and listen to your feedback.

### Parking & accessibility

If you're driving, there are parking spaces at the venue. The venue has full mobility access and has accessible toilets.

 **In an emergency**  
**0330 303 0368**  
Lines open 24hr,  
calls charged at  
local rate.

 **Billing and account enquiries**  
**0330 303 0277**  
Monday to Friday, 8am–7pm and  
Saturdays 8:30am–2pm.  
Calls charged at local rate.

 **Report a leak**  
**0800 820 999**  
Lines open 24hr.

**Scan the code to view  
our incident map**



Southern Water, Southern House, Yeoman Road, Worthing BN13 3NX  
[southernwater.co.uk](https://www.southernwater.co.uk)

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## How to contact us

Please contact us at: [capitalcomms@southernwater.co.uk](mailto:capitalcomms@southernwater.co.uk)

Alternatively, please call Southern Water, out of hours, on 0330 3030 368. Just tell us you're calling about Capital Projects, with Project Reference Number (PRN) 785112, so we can help you more quickly.

We look forward to meeting you.

Yours faithfully,

A handwritten signature in blue ink that reads "Samuel Jenkins". The signature is written in a cursive style.

Samuel Jenkins  
Project Manager  
Southern Water

**Using your information:** We use the information you give us to resolve your queries and provide you with water and wastewater services. We also collect feedback to help us improve our services. To find out more please visit [southernwater.co.uk/privacy](https://southernwater.co.uk/privacy)