



from  
**Southern  
Water** 

in partnership with  
**CAPPAGH**  
  
**BROWNE**

Ref: PRN - 785118  
Date: 11 October 2024  
Tel: 0330 303 0368

Dear Customer,

## We're updating you on progress & what happens next

On Monday 14<sup>th</sup> October, we're starting an initial phase of work on an inspection chamber in the High Street. This forms part of the programme of works to reduce groundwater infiltration into the sewer network in St Mary Bourne.

### How will the work affect me?

- We'll be working near Holdaway Cottages, and you may notice additional vehicle movements and activity in the area during our work. There will be generators and machinery, but we will try to minimise any inconvenience to residents.
- You'll see us on site from 7am, but we'll not start anything noisy until 8am and we aim to complete all our work in approximately 1 week.
- To keep everyone safe, there will be a 2-way traffic lights in operation between Bourne Meadow and Knapp Cottage. Access to your property will always be maintained.

### How to contact us

Please contact Barry Woodham, Customer Stakeholder Manager, Cappagh Browne on 07525 277739 or email [barry.woodham@cbul.uk](mailto:barry.woodham@cbul.uk) Monday to Friday, 7am to 5pm.

Alternatively, please call Southern Water, out of hours, on 0330 303 0368. Just tell us you're calling about Capital Projects, with Project Reference Number (PRN) 779013, so we can help you more quickly. Or you can email us at [capitalcomms@southernwater.co.uk](mailto:capitalcomms@southernwater.co.uk).

Thank you for your support and patience whilst we undertake this essential work.  
Yours faithfully

Joseph Whitehead  
Project Manager

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